22 September 2021

COVID-19 CASE AT NEW HORIZON CENTRE (BUKIT BATOK)

The daycare centre will be temporarily closed from 22 September 2021 till further notice

This is to inform that one of our clients at New Horizon Centre (Bukit Batok) has been diagnosed with COVID-19. Her last visit to the centre was on 20 September 2021.

Upon learning about the case, Dementia Singapore has made arrangements for all the clients to stop coming to the centre.

We will conduct deep cleaning and disinfection of the centre on 23 September. As a precautionary measure, the centre is closed on 22 September till further notice.

We are also working with the Ministry of Health (MOH) and the Agency for Integrated Care (AIC) on contact tracing.

We will continue to be vigilant to ensure the safety and well-being of our clients and staff. Since the onset of the COVID-19 pandemic in January 2020, we have implemented precautionary measures that are compliant with guidelines from MOH and AIC.

These measures include using TraceTogether at SafeEntry check-ins to facilitate contact tracing, conducting twice-daily temperature checks for all clients and staff, conducting activities in groups of two, enforcing safe distancing between groups, disinfecting all equipment after each activity, as well as using masks and other Personal Protective Equipment (PPE), when required. Our non-client-facing staff have also been working from home, where possible.

When the centre resumes operations, we will continue to carry out regular environmental cleaning and continue to enforce strict infection control measures.

We seek your kind understanding and patience during this period as we focus on the well-being of our clients and staff. We will be proactively reaching out to all clients who will be affected by the temporary closure of the centre to offer assistance as needed.

If you require more information, please write to info@dementia.org.sg or call our Helpline at 6377 0700 (Monday to Friday, 9am to 6pm).

For past COVID-19 statements, refer to https://dementia.org.sg/advisory/covid/.
For general announcements, refer to https://dementia.org.sg/advisory/.