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## UPDATE ON WUHAN CORONAVIRUS – CHANGES TO ADA PROGRAMMES AND SERVICES

In light of the Wuhan virus and its effects on Singapore, ADA is closely monitoring the developments of the coronavirus infection in Singapore and the advisories issued by Ministry of Health.

ADA would like to offer assurance that we are moving in line with current and future changing government measures, and that we deem the care, safety and health of all our persons with dementia, caregivers, volunteers, partner organisations and staff to be of utmost importance.

As such, we will be implementing all the precautionary measures possible, as detailed below.

### 1. New Horizon Centres (NHC) and Family of Wisdom (FOW) Centres

Please note that all Centre facilities are still open and operating as per usual, or until further notice. However, clients who wish to temporarily cease attending their respective Centres are free to do so.

ADA will also be following a strict protocol regarding the Centres' public access areas, and all visitors will be subjected to on-site screenings\*. To avoid too much inconvenience, we advise visitors and family members to limit their movements in and out of the Centres, and to avoid visiting too frequently to minimise the risk of external factors and contagions.

### 2. Volunteering

From **1 February 2020 onwards** and until further notice, ADA will cease and/or postpone all non-essential volunteer events held at either ADA premises or externally. ADA will also be closing sign-ups for new volunteers until further notice.

Long term and regular individual volunteers at NHC and FOW Centres are still permitted, at the discretion of the respective Centre Managers and with the implementation of on-site screenings\*.

### 3. Community-held Programmes

From **1 February 2020 onwards** and until further notice, ADA will temporarily cease holding any programmes and services in community settings. This includes the [Memories Café](#) programme.

To minimise the risk of external factors, all upcoming Memories Café sessions will be held at ADA's Bendemeer Centre office (20 Bendemeer Rd, #01-02 BS Bendemeer Centre, Singapore 339914).

### 4. Training Courses

Training Courses held either within ADA premises or externally will remain unchanged, with the additional implementation of on-site and phone screenings\*.

ADA Academy reserves the right to turn away any participant who fails the screenings\*, or if he/she displays signs of illness.

### 5. Caregiver Support Centre

Caregiver Support Groups held either within ADA premises or externally will remain unchanged, with the additional implementation of on-site and phone screenings\*.

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\*Screenings (on-site; pre-event via phone) include temperature-taking, confirmation of travel history, and logging of all visitors.

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ADA Caregiver Support Centre reserves the right to turn away any participant who fails the screenings\*, or if he/she displays signs of illness.

The Eldersit programme and Home-Based Intervention home visits will continue as per usual, with the additional implementation of client and dementia practitioner screenings\*.

**6. ADA Café**

ADA Café, located at Agape Village, will continue operating as per usual. Customers going to the Café will be subjected to on-site screenings\* at the main gate of Agape Village before entering the premises.

FOW (Toa Payoh) sessions conducted in the ADA Café will also remain unchanged.

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We thank you for your cooperation and patience while we try our best to reduce the risks of infection, especially amongst our vulnerable clients, and we apologise for any inconvenience caused due to these measures.

For more information of any of the programmes and services affected, please call the ADA Helpline at **6377 0700**.

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\*Screenings (on-site; pre-event via phone) include temperature-taking, confirmation of travel history, and logging of all visitors.