

**[UPDATE: 11 OCTOBER 2021]**

With approvals from the authorities, the centre has resumed operations on 11 October 2021. Dementia Singapore will continue to be vigilant to ensure the safety and well-being of our clients and staff.

7 October 2021

### **THIRD COVID-19 CASE AT NEW HORIZON CENTRE (BUKIT BATOK)**

**The Bukit Batok centre is closed until further notice**

One of our clients at New Horizon Centre (Bukit Batok) has been diagnosed with COVID-19 on 4 October. Her last visit to the centre was on 1 October.

As of 7 October, there has been three COVID-19 cases, including two clients and one staff, at the Bukit Batok centre. The Ministry of Health (MOH) has completed contact tracing and has issued Quarantine Orders to close contacts. The centre remains closed from 4 October until further notice.

We will continue to be vigilant to ensure the safety and well-being of our clients and staff. Since the onset of the COVID-19 pandemic in January 2020, we have implemented precautionary measures that are compliant with guidelines from MOH and AIC.

These measures include using TraceTogether at SafeEntry check-ins to facilitate contact tracing, conducting twice-daily temperature checks for all clients and staff, conducting activities in groups of two, enforcing safe distancing between groups, disinfecting all equipment after each activity, as well as using masks and other Personal Protective Equipment (PPE), when required. Our non-client-facing staff have also been working from home, where possible.

We will continue to carry out regular environmental cleaning and continue to enforce strict infection control measures.

We seek your kind understanding and patience during this period as we focus on the well-being of our clients and staff. We will be reaching out to all clients who will be affected by the temporary closure of the Centre to offer assistance.

If you require more information, please write to [info@dementia.org.sg](mailto:info@dementia.org.sg) or call our Helpline at 6377 0700 (Monday to Friday, 9am to 6pm).

For past COVID-19 statements, refer to <https://dementia.org.sg/advisory/covid/>.  
For general announcements, refer to <https://dementia.org.sg/advisory/>.