

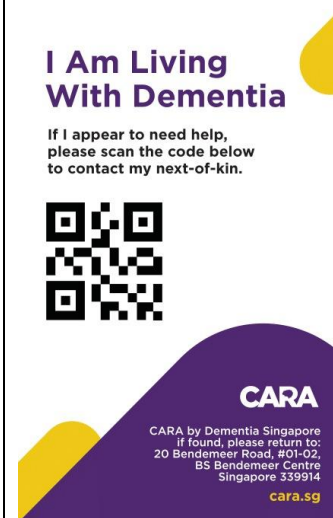
ANNEX A

Guide to 'Safe Return' feature:

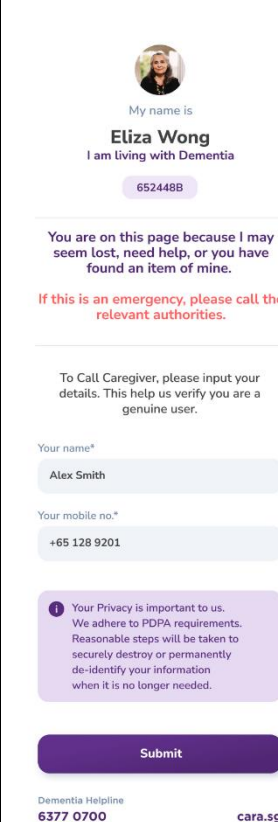
1) If a person looks lost, confused, is wandering around the community, or simply looks like they are in need of help, gently approach them and check to see if they have a CARA card.



2) Scan the QR code on the back of the CARA card with your mobile phone.



3) Fill in your details in the webform.



4) Press the "Call" button to be connected to the lost person's caregiver. From here, you can liaise directly with the caregiver/family member to facilitate a Safe Return!

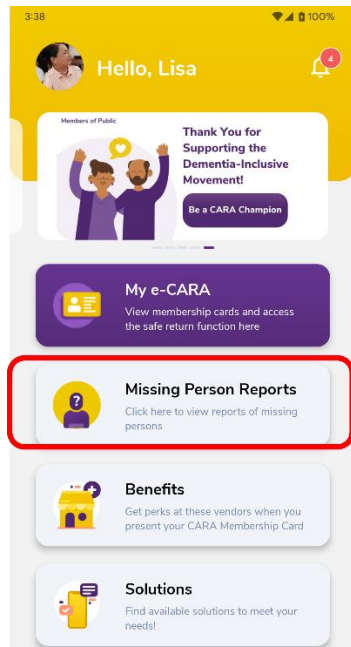
Press Call to contact

Caregiver

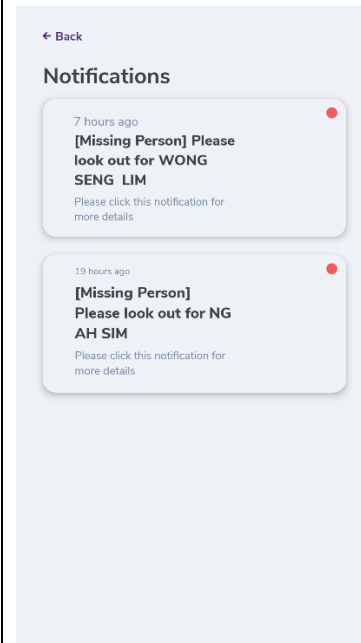


Guide to 'Report Missing Person' feature:

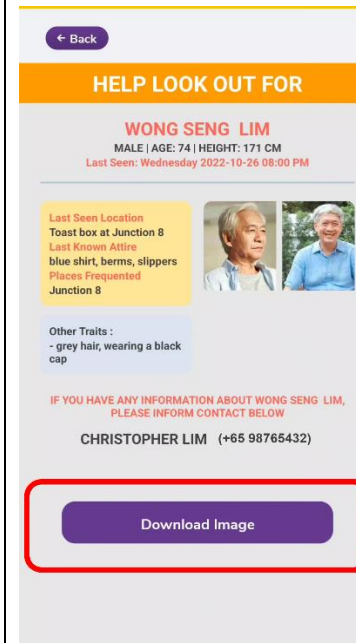
1) A Missing Person Report is submitted.



2) All active CARA members receive a notification of the Missing Person Report.



3) Members can choose to download the Missing Person Report as a PDF document via the CARA SG app to help spread the word.



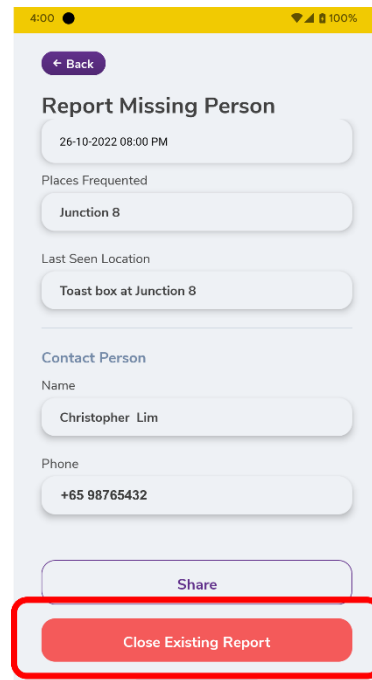
4) Separately, the Report is also shared on Dementia Singapore's social media platforms for wider reach.



5) Members of the community are better informed and can keep a lookout for the missing person.



6) In time, the missing person with dementia is found! Caregivers can then close the case via the CARA SG app.



7) CARA members receive a notification that the missing person has been found.

